

भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India





NHAI/Policy Guidelines/ Dispute Resolution/ 2023 Policy Circular No.2.1.64/ 2023 dated 11th October, 2023

{Decision taken on E-Office File No. NHAI/Vivad/se/Vishwas-II/2023 (Comp. No. 210288)}

Sub: "Vivad se Vishwas - II (Contractual Disputes) Scheme" issued by Dept. of Expenditure, MoF vide OM dated 29.05.2023- reg.

MoRTH vide letter No.NH-24028/09/2022-H (E- 1 94788) dated 06.06.2023 forwarded copy of the OM dated 29.05.2023 issued by Ministry of Finance, Dept. of Expenditure to implement one time settlement scheme called "Vivad se Vishwas II (Contractual Disputes)" to effectively settle pending disputes. NHAI vide Policy Circular No. 2.1.60/2023 dated 04.07.2023 (Annexure-1) implemented the subject scheme. Further, Ministry of Finance, Dept. of Expenditure vide OM No. F.1/7/2022-PPD dated 18.09.2023 (Annexure-2) has issued certain corrections and clarifications for implementation of the subject scheme.

2. In this regard, Para 13 of the OM dated 29.05.2023 states that:

'As per Rule 227A of the General Financial Rules (GFRs), 2017, and earlier guidelines, in case the procuring entities challenge an arbitral award, 75% of the award amount has to be paid to the contractor, against a Bank guarantee (BG) of equivalent amount, before filing of the challenge in the court. Such amounts paid to the contractor shall be adjusted with the amounts due under the present scheme. However, no reimbursement of BG charges will be made to the contractor'

- 3. On implementation of above scheme, in the cases where 75% of the award amount has been paid against the Bank Guarantee, it has been found that there are certain discrepancies in the recital of Para 13 and illustration-2 mentioned below Para 13.
- 4. It has been decided that for such cases, the following methodology shall be adopted for calculation of net amount to be recovered/paid (as the case maybe) under the subject scheme:
 - Settlement amount as per the scheme shall be worked out upto the date of acknowledgement email (ref. Para 10 of OM dated 29.05.2023)
 - ii. The payment released against BG + an interest @ 9% on such payment to be worked out from the date of payout against BG till the date of settlement under the scheme as in Para 4(i) above.

No.

Contd...2/-

- iii. The difference of the two, (i) and (ii) above, shall be the amount to be recovered/paid to the Contractor.
- 5. This issues with the approval of Competent Authority.

Encl.: As stated above

(Sanjay Kumar Patel) General Manager (Coord.)

To:

All Officers of NHAI HQ/ ROs/ PIUs/ CMUs/ Site Offices

Copy to:

- 1. Hindi Division for translation in Hindi.
- 2. Library for hosting the circular on library site.
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(सङ्क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport and Highways, Government of India) जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली - 110 075 ● G-5 & 6, Sector-10, Dwarka, New Delhi-110075 दूरभाष / Phone : 91-11-25074100 / 25074200



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NHAI/Policy Guidelines/ Dispute Resolution/ 2023 Policy Circular No.2.1.60/ 2023 dated 04th July, 2023

{Decision taken on E-Office File No. NHAI/Vivad/se/Vishwas-II/2023 (Comp. No. 210288)}

Sub: Standard Operating Procedure for one time settlement through the scheme "Vivad se Vishwas II (Contractual Disputes)"- reg.

Ministry of Finance, Dept. of Expenditure vide their OM No. F.1/7/2022-PPD dated 29.05.2023 (Annexure I) has decided to implement a one time settlement scheme called "Vivad se Vishwas II (Contractual Disputes)" to effectively settle pending disputes. Ministry of Road, Transport & Highways vide their letter No. NH-24028/09/2022-H (E- 1 94788) dated 06.06.2023 has forwarded the OM to NHAI for necessary compliance. The date of commencement of the scheme shall be 15.07.2023 and claims can be submitted upto 31.10.2023. For smooth implementation of the scheme, the following Standard Operating Procedure (SoP) is to be followed:

- Government e-Market Place (GeM) will provide a dedicated link on their portal for implementation of the scheme. Contractors are to register themselves on the portal through their authorized personnel. General Manager (Legal), NHAI shall advise National Highway Builders Federation (NHBF) to ask its members to register on GeM portal.
- ii. The registered Contractors shall submit the eligible disputes on the GeM portal.
- iii. GeM shall notify NHAI of the Contractor's submission. GM (Legal) will be the nodal officer for receiving the intimation from the portal and forward the same to the concerned GM(Tech.).
- iv. Disputes where the award by Court/ Arbitral Tribunal (AT) is only for monetary value will be eligible for settlement under this scheme. In case the award stipulates specific performance of contract (either fully or partially); such awards will not be eligible for settlement through this scheme.
- v. Where the claimed amount by the Contractor is upto Rs. 500 Crores:
 - a. Technical Division shall evaluate the settlement amount within one week and the same shall be forwarded to GM (Fin.) for concurrence.
 - b. GM (Fin.) shall examine the evaluation by Technical Division, including interest & taxes and forward the same to concerned Member through Member (Fin.) within 3 days.
 - c. The settlement amount shall be approved by Member concerned.
 - d. In case there is any issue in interpretation of AT award, Technical Division shall promptly consult Advocate of NHAI who defended NHAI before AT/ Court. GM (Legal) shall assist Technical Division in getting prompt response from such advocate. GM(Legal) shall collect, consolidate & circulate every fortnight views of NHAI on such interpretation issues with the approval of CGM(Legal) for the benefit of all Tech Divisions.

Contd...2/-

- vi. In case the claimed amount exceeds Rs. 500 Cr., Technical Division will have an option to accept/ reject the settlement request of the Contractor, only with the approval of Executive Committee (EC), NHAI.
- vii. Technical Divisions, after having approval of the settlement amount, offer the same to the Contractor for acceptance on GeM Portal through Nodal Officer i.e. GM (Legal) normally within two weeks of receiving the claim on the portal from the Contractor.
- viii. On the Portal, the Contractor shall accept or otherwise, the offer within 30 days. Immediately upon acceptance of the offer by the Contractor, an acknowledgement through e-mail shall be automatically generated and sent to both the parties from the portal. Prior to acceptance of Contractor and generation of e-mail, NHAI has option to amend the offer. However, once the offer is accepted by Contractor and the e-mail is generated, NHAI cannot amend/ withdraw the offer. If the Contractor does not accept the offer, the ongoing litigation process may continue.
- ix. Once the acknowledgement e-mail is generated, the Technical Division shall write to the Contractor to withdraw ongoing court case or litigation, if any.
- x. Similarly, if NHAI has filed case, NHAI shall make an application to court for withdrawal of the case.
- xi. The Contractor shall submit document indicating court permission to withdraw the case within 45 days of generation of e-mail. On submission of the same settlement agreement shall be signed within 30 days.
- xii. However, if NHAI has filed application for withdrawal, it need not wait for permission of the Court and sign the settlement agreement within 30 days. A copy of the model settlement agreement is attached at Annexure II.
- xiii. Copy of the settlement agreement entered between the parties shall also be submitted by Technical Divisions to GM(Legal).
- xiv. The Contractor may reduce the amount claimed, under this scheme, from the award amount while submitting their disputes for settlement on the portal.
- xv. The scheme does not apply to cases where parties have already reached a settlement through Conciliation Agreement.

2. This issues with the approval of Competent Authority.

Encl.: As stated above

(Sanjay Kumar Patel) General Manager (Coord.)

To:

All Officers of NHAI HQ/ ROs/ PlUs/ CMUs/ Site Offices

Copy to:

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2

No.F.1/7/2022-PPD
Government of India
Ministry of Finance
Department of Expenditure
Procurement Policy Division

264-C, North Block, New Delhi. 29.05.2023.

Office Memorandum

Subject: Vivad se Vishwas II (Contractual Disputes).

The undersigned is directed to refer to Rule 227A of the General Financial Rules (GFRs), 2017 and Department of Expenditure's (DoE's) "General Instructions on Procurement and Project Management" containing instructions to deal with dispute cases. Para 16.4 of the "General Instructions" is reproduced below:

Statistics have shown that in cases where the arbitration award is challenged, a large majority of cases are decided in favour of the contractor. In such cases, the amount becomes payable with interest, at a rate which is often far higher than the Government's cost of funds. This results in huge financial losses to the Government. Hence, in aggregate, it is in public interest to take the risk of paying a substantial part of the award amount subject to the result of the litigation, even if in some rare cases of insolvency etc. recovery of the amount in case of success may become difficult. Instructions have been issued in this matter in the past but have not been fully complied with.

2. NITI Aayog had also established a Task Force on Conciliation Mechanism, and had circulated the final report of the Task Force. Following excerpt from the final report is highlighted:

A consideration of even more importance with respect to contracts between Government and Private entities. The same being critical not only to facilitate an overall pro-business environment but also to attract private investment in the country, to encourage private investors to establish and continue short-term and long-term contractual association with the Government, and not be wary of it.

3. It is understood, however, that more efforts are required to clear the backlog of old litigation cases. Such cases are holding back fresh investment, reducing the ease of doing business with the Government, tying up scarce working capital and indirectly reducing competition for newly floated tenders. In this context, after due study of the experience in past cases, Government has decided to implement a one time settlement scheme called "Vivad se Vishwas II (Contractual Disputes)" to effectively settle pending disputes.

Applicability:

4. The scheme will apply to contractual disputes where one of the parties is either the Government of India and/ or an organisation detailed below. Apart from Ministries/ Departments, attached and subordinate bodies, notwithstanding anything contained in Rule 1 of the GFRs 2017, the scheme shall also be applicable

Page 1 of 12

- a) to all Autonomous Bodies of the Government of India;
- b) to public sector banks and public sector financial institutions;
- c) to all Central Public Sector Enterprises:
- d) to Union Territories without legislature and all agencies/ undertakings thereof; and
- e) to all organisations, like Metro Rail Corporations, where Government of India has shareholding of 50%; however, these organisations can opt out of the scheme at their discretion, with approval of the Board of Directors.

The above mentioned organisations shall hereinafter be referred to as "procuring entities." The other party in dispute with the procuring entity shall be referred to as contractor(s) hereinafter.

- 5. Disputes where the award by court/ Arbitral Tribunal (AT) is only for monetary value will be eligible for settlement under this scheme. In case the award stipulates specific performance of contract (either fully or partially); such awards will not be eligible for settlement through this scheme.
- 6. Cases shall satisfy following criteria to be eligible for settlement under this scheme:

Status of dispute	The award shall have been issued upto the following date
Arbitral Award passed	31.01.2023.
Court Award passed	30.04.2023.

- 7. The scheme will be applicable only to those contractors who wish to participate in the scheme. Central Public Sector Enterprises (CPSEs) etc., who are contractors to the procuring entities as listed above, are also eligible to submit their claims under this scheme.
- 8. The scheme shall apply only for cases involving domestic arbitration and cases under international arbitration are not eligible to be settled under this scheme.
- 9. The scheme shall be applicable to all kinds of procurement including procurement of goods, services and works. The scheme is also applicable to all "earning contracts" (i.e. contracts where government receives money in exchange for goods, services, rights, etc.) as well as contracts under Public Private Partnership (PPP) arrangements.

Amount payable under the scheme

10. The settlement amount that shall be offered to Contractors for various categories of disputes is as under:

SI. No.	Status of dispute	Settlement
		Amount
(a)	Court Award passed on or before 30.04.2023. Notes:	85% of the net amount

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102

	 i. Case may or may not be under further appeal. ii. Court award will include the cases where the parties have approached the courts directly or approached the court subsequent to arbitral award (under any provision of the Indian Arbitration and Conciliation Act, 1996). However, Interim Orders under Section 9 of the Indian Arbitration and Conciliation Act, 1996, shall not be considered as an award eligible for settlement under this scheme. 	awarded/ upheld by the court or 85% of the claim amount lodged by the contractor under this scheme, whichever is lower.
(b)	Arbitral Award passed on or before 31.01.2023. Notes: i. Case may or may not be under challenge/ appeal before a Court. ii. Arbitral Award passed by the Micro and Small Enterprises Facilitation Council (MSEFC) or Arbitral Tribunal appointed on reference by MSEFC under the provisions of the Micro, Small and Medium Enterprises Development Act, 2006, shall also be included under this scheme. iii. However, Interim Orders of the Arbitral Tribunal under any provision of the Indian Arbitration and Conciliation Act, 1996, shall not be considered as an award eligible for settlement under this scheme.	65% of the net amount awarded/ upheld by the court or 65% of the claim amount lodged by the contractor under this scheme, whichever is lower.
Notes for both (a) and (b) as above	 In case, the award directs 'X' to be paid to contractor and 'Y' to be paid to procuring entity by the contractor, then the net amount awarded shall be (X-Y) and the amount payable under this scheme will be 85% or 65%, as the case may be, of (X-Y). In case no payment or only partial payment has been made as per the award within the stipulated time given in the award itself (time should be taken as 30 days in case there is no time stipulated in the award for making payments), simple interest at the rate of 9% per annum will be payable on 85%/ 65% of the net amount awarded, as the case may be, minus the amount already paid, if any, for time period beyond such stipulated period till date of acknowledgement email, as specified in Step 3 of para 14, by the procuring entity. It is further clarified that such 9% interest will be paid only on the net amount payable under this scheme after deducting the payments already made. Even if award mentions any rate of interest (may be 	





below or above 9%) for payments made after the stipulated period for making such payments, still interest payable under this scheme shall only be 9% simple interest per annum.

Illustration 1:

Rs. 1,00,000/- in favour of contractor Award plus interest as indicated below. Interest | Payable as per award: i. 10% till date of award, from a date mentioned in the award. ii. Payment to be made within 60 days of the award (stipulated period = 60 days from the date of award). iii. 12% for the period for which payment is delayed beyond the stipulated period. Payments including modalities under this scheme will be as under: i. 10% till date of award, from a date mentioned in the award. (i.e. till the date of award calculation of amount payablo, including interest, shall be as per the award). ii. No interest is to be paid for the period stipulated for making payments in the award (60 days in the current case). iii. 9% for the period beyond 60 days in case of delayed payments on 85% of court award i.e. Rs.

In case the award directs payment of amount to the procuring entity, such awards shall also be eligible to be considered under the scheme, if opted by contractor. To clarify, in such cases, the contractor in order to bring finality to the case, may voluntarily offer to close the dispute on same terms and conditions as laid down in this scheme by paying the amount to the procuring entity, 85% or 65%, of the net award amount, as due under para 10(a) or 10(b) above and notes there-under, whichever may be applicable in the case.

85.000/-.

Wherever the procuring entity has deposited some amount with a court before 12. filing an appeal/ challenge, the interest payable on the amount due, as per para 10(a) or 10(b), shall be on the amount, payable under this scheme, without any reduction for the amount deposited with the court.

It shall be the obligation of the procuring entity to take prompt action to ensure release of such deposited amount at the earliest after the settlement under the scheme is accepted.

13. As per Rule 227A of the General Financial Rules (GFRs), 2017, and earlier guidelines, in case the procuring entities challenge an arbitral award, 75% of the award amount has to be paid to the contractor, against a Bank guarantee (BG) of equivalent amount, before filing of the challenge in the court. Such amounts paid to the contractor shall be adjusted with the amounts due under the present scheme. However, no reimbursement of BG charges will be made to the contractor.

Illustration 2:

Assuming Rs. 10,000 is to be paid to the contractor by the procuring entity as per para 10(a) or 10(b) above, as the case may be.

The BG available with the procuring entity under Rule 227A (equivalent to the value already paid by the procuring entity to the contractor) could be of a value either more or less than Rs. 10,000.

Such cases will be dealt as below:

- (a) In case BG available is less than Rs. 10,000/- (say Rs. 6,000/-). In such a case, procuring entity will pay Rs. 10,000 Rs. 6,000 = Rs. 4,000 to the contractor and BG will be returned to the contractor. It may be noted that 9% interest, as per para 10, will be paid only on Rs. 4,000/-. No reimbursement of BG charges will be paid to the contractor.
- (b) In case BG available is more than Rs. 10,000/- (say Rs. 15,000/-). In such a case, contractor will be required to deposit Rs. 15,000 Rs. 10,000 = Rs. 5,000 with the procuring entity. It may be noted that 9% interest will be paid on Rs. 5,000/- by the contractor. Only thereafter BG will be returned to the contractor. No reimbursement of BG charges will be paid to the contractor.

Submission of claims and Time periods

- 14. Contractors should submit their claims through Government e-Marketplace (GeM), for which GeM will provide a dedicated link on their portal for implementation of this scheme. The link/ portal will provide functionality to contractors to register their claims through their authorized personnel. For non- GeM contracts of Ministry of Railways, contractors should register their claims on IREPS (www.ireps.gov.in). The information regarding contracts for which claim is to be lodged on IREPS will be provided on GeM as well as IREPS. The broad features of these portals are as under:
 - Step 1: The registered contractor shall list out the eligible disputes which it is willing to settle under this scheme, on the portal. The list of the procuring entities will be available through drop down menu on the portal. The details of the dispute should contain atleast the following: contract number, procuring entity/ contracting authority, paying authority, net award amount (as detailed in para 10(a) and 10(b)), claim amount with details thereof and the status of the dispute.

Page 5 of 12

- Step 2: GeM shall intimate (through dashboard) such details to the procuring entities to verify the dispute under this scheme. The procuring entity shall verify the claim details and update the same, if any. Each entry on the portal shall be dispute specific. There can be more than one dispute under same contract, which shall be claimed, under this scheme, separately.
- Step 3: The procuring entities shall evaluate the settlement amount due, as per this scheme and offer it to contractor for acceptance normally within two weeks of receipt of claims on the portal. The contractor will be required to accept the offer within the prescribed time period. If the contractor accepts the offer Step 4 shall follow else Step 5 shall follow. Time available for contractor to respond to the offer shall be 30 (thirty) calendar days only (Calendar day ending at midnight). There shall be no option for any relaxation, including claims of GeM portal not working on last day, etc. However, the procuring entity shall have the authority to amend/ withdraw the offer, under this scheme, at any time before the acceptance by the contractor.

Immediately on acceptance of the settlement offer under the scheme, an acknowledgement through email, of the parties reaching such settlement, shall be automatically generated and sent to both the parties by the portal.

Step 4: The contractor will be given 45 days (or longer period if permitted by the procuring entity), from the date of the acknowledgement email as indicated in Step 3 above, to file application for withdrawal of the case before the court. However, only after the contractor uploads the document indicating that court has permitted to withdraw the case, if applicable, should the settlement agreement under this scheme be executed and the payments made by the procuring entities.

In case the procuring entity has to withdraw the case from court, the procuring entity shall also file an application for such withdrawal within 45 days. The settlement agreement shall be executed within 30 days of submission of application of withdrawal of case from the court in such cases, without waiting for formal permission of the court regarding withdrawal of the case.

If the contractor agrees to the settlement under this scheme, a settlement agreement (a model agreement is at Annexure I which the procuring entities are free to appropriately modify, without changing core terms, based on their past experience, local needs etc.) may be digitally signed, preferably in pdf format, by both the parties. The settlement agreement shall have the same meaning and consequence as the settlement agreement consequent to successful conciliation as per The Arbitration and Conciliation Act, 1996. The settlement agreement shall be signed only by the parties without any need for attestation of any conciliator. Stamp duty for the settlement agreement, in all cases under this scheme, shall be paid by the contractor.





The settlement agreement shall clearly state that even though the dispute is finally settled, the settlement does not decide on any issue, either of law or of fact, under dispute. Further, it should be clearly stated and implied from the settlement agreement that as a process of settlement the parties shall withdraw all litigation pending related to this dispute, willingly, without duress and after fully understanding the consequences.

The Settlement Agreement shall contain a statement to the effect that each of the persons signing thereto (i) is fully authorized by the respective Party he/ she represents, (ii) has fully understood the contents of the settlement agreement, (iii) is signing on the settlement agreement out of complete free will and consent, without any pressure, undue influence, and (iv) the settlement agreement shall be final and binding on and enforceable against the Party and the persons claiming under/through him.

The procuring entity or the contractor, as the case may be, shall make payments within 30 days of the execution of the settlement agreement.

Step 5: If the contractor does not accept the offer: the ongoing litigation process may continue.

Other Provisions:

15. The status of dispute shall not change, in case appropriate court passes an award on the dispute after 30.04.2023 and before settlement under this scheme. The only exception to this provision will be the cases discussed in para 16 as below.

Illustration 3:

An arbitral award has been passed in a dispute on 15.02.2022 (a date prior to 31.01.2023). Further, the said award, as on 31.01.2023, is under consideration of the appropriate court, through an appeal or challenge. The court has given/upheld the same award on 03.05.2023 (a date after 30.04.2023). Even in such cases, only 65% of the award as per Para 10(b) will be payable under the scheme.

16. Procuring entities should continue to closely monitor any court awards, in all cases where claim, under this scheme, has been already lodged by the contractor, even subsequent to 31.01.2023 till the date of issue of acknowledgement email, as specified in Step 3 of para 14, above. Some court awards could be passed between 31.01.2023 and 30.04.2023, in which case status of the case will be as per the court award only.

However, there could be some cases where court awards may be in favour of the procuring entity i.e. net payable amount to the contractor, under this scheme, may decrease, if the court award published after 30.04.2023 is taken into consideration. In all such cases procuring entities should immediately send revised offers to the contractor, as per the same procedure specified in Step 3 of para 14, above. The contractor shall be given 30 days to consider the revised offer (from the date of revised offer) made by the procuring entity. However, in no case, revised offer is to be sent by the procuring entity after issue of the acknowledgement email. In case acknowledgement email has been issued, settlement agreement shall only be in terms of the offer of the procuring entity

Page 7 of 12

already accepted by the contractor and any court order issued subsequent to the date of acknowledgement email shall be ignored.

Illustration 4: (Only for the purpose of principal amount payable under this scheme. The calculation for interest shall apply separately.)

Case A

Net amount payable to contractor under this scheme based on status of case as on relevant cut-off date mentioned in para 6 is Rs. 1 cr. and procuring entity has not yet issued any offer to the contractor.

Amount payable as per the scheme on the basis of court award published on 30.05.2023 is Rs. 50 lakh

In such a case, procuring entity will make an offer of only Rs. 50 lakh to contractor.

Case B

Net amount payable to contractor under this scheme based on status of case as on relevant cut-off date mentioned in para 6 is Rs. 1 cr. and procuring entity has issued an offer to contractor of Rs. 1 cr. However, the contractor has not yet accepted the offer.

Amount payable as per the scheme on the basis of court award published on 30.05,2023 is Rs. 50 lakh

In such a case, procuring entity will modify the offer to Rs, 50 lakh to contractor.

Case C

Net amount payable to contractor under this scheme based on status of case as on relevant cut-off date mentioned in para 6 is Rs. 1 cr. and procuring entity has issued an offer to contractor of Rs. 1 cr. The contractor has accepted the offer resulting in automatic issue of the acknowledgement email by the portal.

Amount payable as per the scheme on the basis of court award published on 30.05.2023 is Rs. 50 lakh

In such a case, procuring entity will not make any changes in the settlement amount of Rs. 1 cr., which has been already agreed by the procuring entity as well as the contractor.

17. The date of commencement of the scheme shall be 15.07.2023 and claims can be submitted by 31.10.2023.

- 18. In all cases where the claim amount is Rs. 500 crore or less, procuring entities will have to accept the claim, if the claim is in compliance with these guidelines.
- 19. Only in case the claim amount, by the contractor, under this scheme exceeds Rs 500 crore, the procuring entities will have an option not to accept the settlement request of the contractor. Wherever, it is decided by the procuring entities not to accept the claim of contractors, the same should normally be communicated to the contractor within 60 days of receipt of claim on portal (unlike two weeks for evaluation of the settlement amount under Step 3 of para 14 above).

Note: The contractor may, if he so desires, reduce the amount claimed, under this scheme, from the award amount while submitting his dispute for settlement on the portal under this scheme.

Illustration 5:

Net award amount payable to the contractor = Rs. 510 or.

Claim amount lodged by the contractor under this scheme = Rs. 490 cr.

In such cases procuring entities will have to accept the same, as the claim amount is less than Rs. 500 cr., if the claim is otherwise in compliance with these guidelines and para 19 will not be applicable in such case.

- However, wherever under paragraph 19, in respect of claims exceeding Rs. 500 20. crore, it is decided not to accept the request for settlement from the contractor, the reasons for the same shall be recorded on file by the procuring entities and approval of the Secretary concerned in case of Ministries/ Departments or Chief Executive Officer in case of CPSEs etc shall be obtained. The decision not to accept the request for settlement should not be taken in a routine manner but only when the case genuinely merits going for the appeal and there are high chances of winning in the court/ higher court. The decision should be based on success rate of appealing against court/ arbitration awards in the past. A special committee may be set up to review the case, before it is decided not to accept the request for settlement. The committee or other authority deciding on the matter shall clarify that it has considered both legal merits and the practical chances of success and after considering the cost of, and arising through, litigation/ appeal/ further litigation as the case may be, it is satisfied that such litigation/ appeal/ further litigation cost is likely to be financially beneficial compared to accepting the settlement. In this regard para 16 of the General Instructions on Procurement and Project Management, issued by DoE vide OM No. F.1/1/2021-PPD dated 29.10.2021 may be specifically referred.
- 21. In case settlement could not be achieved for any reason under this scheme, any offer, including reduction of claim amount, by any of the parties during the settlement process under this scheme, shall not be quoted in any further litigation.
- 22. It may be possible that a Public Authority may have used a procuring entity to make procurement on their behalf. For example, a University (public authority in this case) gets a project executed through Central Public Works Department (procuring entity in this case). In such a case:

Page 9 of 12

- The procuring entity shall be the competent authority to accept the settlement under the scheme including the cases where the award amount is more than Rs. 500 cr (refer paras18 to 20 above)
- Budget for meeting the settlement agreement shall be provided by the public authority which got the project executed through procuring entity.
- iii. The public authority and the procuring entity may also be the same in some cases.
- 23. It is clarified that the scheme does not apply to cases where parties, including the procuring entities, have already reached a settlement through conciliation agreement. However, in case conciliation process is underway even after such award, eligible for settlement under this scheme, either by the Arbitral Tribunal or the court, then such conciliation process should be kept in abeyance and the process provided in this scheme can be followed. In case no settlement is reached under this scheme, the conciliation, as prior to the scheme, can continue.
- 24. DoE may, from time to time, issue such directions or orders under the scheme, as it may deem fit, which may include giving clarifications or further directions/ instructions for implementation of the scheme and to remove difficulties arising in giving effect to the provisions of this scheme.

(Kanwalpreet) Director(PPD)

Tel.No. 2309 3811; email: kanwal.irss@gov.in

To

- Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform these provisions to all procuring entities under their administrative control.
- Secretary, Department of Public Enterprises with a request to reiterate these orders in respect to public enterprises.
- Secretary. Department of Financial Services with a request to reiterate these orders in respect to public sector financial institutions.
- 4. Chief Secretaries/ Administrators of Union Territories without legislature.
- 5. CEO/ GeM.

Copy to: Chief Secretaries of all State Governments and Union Territories (UTs) with legislature with a request to consider adoption of this scheme in their States/ UTs for which GeM will make necessary arrangements, if requested.

Settlement Agraamant	In many	9 3					And the second second second
Settlement Agreement 73(2) of the Arbitration	and Conc	(procuring iliation Act	entity) . 1996	and	Contractor	under	section

between (procuring entity) (hereinafter referred to as "PROCURING ENTITY" which expression shall, unless, repugnant to the context or meaning thereof, include its legal successor, executors, permitted assignees) of the one part and
M/shaving its registered office at hereinafter

referred to as the "CONTRACTOR" which expression shall unless repugnant to the context or meaning thereof, include its legal successor, executors, permitted assignees)

WHEREAS:

PROCURING ENTITY	awarded a	contract	for
referred as "Contract").			for(hereinafter

Dispute arose between PROCURING ENTITY and the CONTRACTOR in the above mentioned contract. The dispute has been considered by ____ Court/ Arbitral Tribunal and the award was issued vide ____ dated ____.Theaward directs as follows:

- A. Amounts due from PROCURING ENTITY to CONTRACTOR
- (amount), (interest rate), (date of interest)

ii.

- B. Amounts due from CONTRACTOR to PROCURING ENTITY
- i. (amount), (interest rate), (date of interest)

ii.

NOW THIS SETTLEMENT AGREEMENT WITNESSETH AS BELOW:

- - Thus total amount of Rs....../- will be payable by PROCURING ENTITY to the CONTRACTOR within one month from the date of execution of this Settlement Agreement by the Parties towards full and final settlement of the claims and disputes set out hereinabove in reference to the said contract.
- 2. That both parties hereby agree that all differences arisen out of the said dispute mentioned hereinabove now stand resolved and fully settled on payment of the sum stipulated in para no. 1 above, and no dispute of any nature whatsoever shall survive. Accordingly, subject to aforesaid both PROCURING ENTITY and CONTRACTOR agree that they shall neither raise any dispute nor they shall initiate any proceedings, legal or otherwise against each other with reference to the saforesaid dispute.
- 3. That this Settlement Agreement shall continue perpetually and shall be binding upon the parties, their successors and assignees.

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162

Page 11 of 12

- 4. The Settlement Agreement constitutes the entire agreement and supersedes all prior understandings and writings between PROCURING ENTITY and CONTRACTOR hereto concerning the disputes and/or subject matter of this Settlement Agreement.
- PROCURING ENTITY and CONTRACTOR hereby agree that this Settlement Agreement shall have same status and effect as that of an Arbitral Award on agreed terms upon the substance of the dispute in accordance with Section 74 of the Arbitration and Conciliation Act, 1996 and shall be capable of execution as such.
- 6. PROCURING ENTITY and CONTRACTOR hereby agree and undertake that in terms of Section 75 of the Arbitration and Conciliation Act, 1996, they shall keep confidential all matters relating to the conciliation proceedings. They also agree that the confidentiality shall extend also to the Settlement Agreement, except where its disclosure is necessary for purposes of implementation and enforcement.
- 7. The two identical counterparts of the Settlement Agreement are hereby executed by and between PROCURING ENTITY and CONTRACTOR through their authorised signatories and with understanding that each shall be deemed original for all purposes.
- 8. The parties agree and understand that even though the dispute is finally settled the settlement agreement does not decide on any issue, either of law or of fact, under dispute. This is a settlement agreement under the one time dispute settlement scheme of the Government of India, without consideration of the factual or legal issues at stake.
- The parties agree and understand that as a process of settlement the parties shall withdraw all litigations/ arbitral proceedings/ conciliation proceedings pending on the matters, willingly, without duress and after fully understanding the consequences.
- 10. Each of the persons signing this settlement agreement is fully authorized to do so, has fully understood the contents of the same and is signing on the same out of complete free will and consent, without any pressure and undue influence.

IN WITNESS WHEREOF, the parties here to have hereunto set their respective hands the day and year first above written.

(Signed for and behalf of PROCURING ENTITY)		
Name:	1-2	1/2)
Designation:		102
(Signed for and on behalf of)		
Name:		
Designation:		

Settlement Agreement between NHAI and [Name of the Contractor] under section 73(2) of the Arbitration and Conciliation Act, 1996.

This agreement is entered into this (date) day of (year) ("Settlement Agreement") between National Highways Authority of India, established under the National Highways Authority of India Act, 1988, represented by its Chairman and having its principal offices at G-5& 6, Sector-10, Dwarka, New Delhi - 110075 (hereinafter referred to as the "Authority" or "NHAI" which expression shall, unless, repugnant to the context or meaning thereof, include its administrators, legal successor, executors, permitted assignees) of the One Part

Anc

M/s [Name of the Contractor], a company incorporated under the provisions of the [Companies Act], with CIN No. And having its registered office at (herein referred to as the "CONTRACTOR", which expression shall, unless repugnant to the context or meaning thereof, include its administrators, legal successor, executors, assignees) of the Second Part.

Each of the parties mentioned above are hereinafter collectively referred to as the 'parties' and individually as the 'party'.

WHEREAS:

NHAI awarded a contract for hereinafter referred as "Contract" and the Parties has executed a Contract Agreement dated for execution of the works.

Dispute arose between NHAI and the Contractor in the above mentioned Project. The dispute has been considered by Court/ Arbitral Tribunal and the award was issued vide dated The award directs as follows:

A. Amounts due from NHAI to Contractor

S.No.	Amount	Interest Rate	Date Interest	of
i)			interest	
ii)				

B. Amounts due from Contractor to NHAI

S.No.	Amount	Interest Rate	Date of Interest
i)			
ii)			

2 102

NOW THIS SETTLEMENT AGREEMENT WITNESSTH AS BELOW:

1. It is agreed between the parties to this Settlement Agreement that NHAI shall pay Rs.......(Rupees in words) inclusive of taxes, if any, to the Contractor as per full and final settlement of all the disputes mentioned hereinabove pertaining to the above mentioned contract. The total amount payable to the Contractor under the scheme works out as under:

S.No.	65 (or 85 %) of the net amount awarded/ (upheld by the court) or 65% (or 85%) of the claim amount lodged by the Contractor under this scheme, whichever is lower	Interest i.e. from - to	interest @ 9%	under the
A	В	С	D	E = B+D
i)				
ii)				
Amount	of Taxes, if any		*	
Total a	mount payable to the Contract	or		

Thus total amount of Rs....../- will be payable by NHAI to the Contractor within one month from the date of execution of this Settlement Agreement by the Parties towards full and final settlement of the claims and disputes set out hereinabove in reference to the said contract.

- 2. That both parties hereby agree that all differences arisen out of the said dispute mentioned hereinabove now stand resolved and fully settled on payment of the sum stipulated in para no. 1 above, and no dispute of any nature whatsoever shall survive. Accordingly, subject to aforesaid both NHAI and Contractor / agree that they shall neither raise any dispute nor they shall initiate any proceedings, legal or otherwise against each other with reference to the aforesaid dispute.
- 3. That this Settlement Agreement shall continue perpetually and shall be binding upon the parties, their successors and assignees.
- 4. The Settlement Agreement constitutes the entire agreement and supersedes all prior understandings and writings between NHAI and Contractor / hereto concerning the disputes and/or subject matter of this Settlement Agreement.
- 5. NHAI and Contractor / hereby agree that this Settlement Agreement shall have same status and effect as that of an Arbitral Award on agreed terms upon the

substance of the dispute in accordance with Section 74 of the Arbitration and Conciliation Act, 1996 and shall be capable of execution as such.

- 6. NHAI and Contractor / hereby agree and undertake that in terms of Section 75 of the Arbitration and Conciliation Act, 1996, they shall keep confidential all matters relating to the conciliation proceedings. They also agree that the confidentiality shall extend also to the Settlement Agreement, except where its disclosure is necessary for purposes of implementation and enforcement.
- 7. The two identical counterparts of the Settlement Agreement are hereby executed by and between NHAI and Contractor / through their authorised signatories and with understanding that each shall be deemed original for all purposes.
- 8. The parties agree and understand that even though the dispute is finally settled, the settlement agreement does not decide on any issue, either of law or of fact under dispute. This is a settlement agreement under the one time dispute settlement scheme of the Government of India, without consideration of the factual or legal issues at stake.
- 9. The parties agree and understand that as a process of settlement the parties shall withdraw all litigations/ arbitral proceedings/ conciliation proceedings pending on the matters, willingly, without duress and after fully understanding the consequences.
- 10. Each of the persons signing this settlement agreement is fully authorized to do so, has fully understood the contents of the same and is signing on the same out of complete free will and consent, without any pressure and undue influence.

IN WITNESS WHEREOF, the parties here to have hereunto set their respective hands the day and year first above written.

(Signed for and behalf of NHAI)			
Name:			
Designation:			
SEAL			WITNESS
(Signed for and on behalf of [Nam	e of Contractor/Ager	ncy])	
Name:	1		
Designation:		- r	
SEAL	(Z)		WITNESS
	12		
		V - 4.	

No.F.1/7/2022-PPD Government of India Ministry of Finance Department of Expenditure Procurement Policy Division

> 502, Lok Nayak Bhawan, New Delhi. 18.09.2023.

Office Memorandum

Subject: Vivad se Vishwas II (Contractual Disputes).

The undersigned is directed to refer to this Department's OM No. F.1/7/2022-PPD dated 29.05.2023 whereby the details of the subject scheme were issued. A representation has been received highlighting certain typographical errors which may lead to ambiguity in implementation of the scheme. Following corrections and clarifications are issued for compliance:

Para No.	Existing prov	ision	Changed	Provision	
10 (b)	65% of the net amount awarded/ upheld by the court or 65% of the claim amount lodged by the contractor		65% of the claim amount lodged by the contractor under this scheme		
Para 10:	Illustration 1		Illustration	1 1	
Note for both (a) and (b) as above	Award	Rs. 1,00,000/- in favour of contractor plus interest as indicated below.	Award	Rs. 1,00,000/- in favour of contractor plus interest(s) as indicated below.	
	Interest	Payable as per award: i. 10% till date of award, from a date mentioned in the award. ii. Payment to be made within 60 days of the award (stipulated period = 60 days from the date of award). iii. 12% for the period for which	Interest	Payable as per award: i. 10% till date of award, from a date mentioned in the award. ii. Payment to be made within 60 days of the award (stipulated period = 60 days from the date of award). iii. 12% for the period for which payment is delayed beyond the stipulated period.	



payment is delayed beyond the stipulated period.

Payments including modalities under this scheme will be as under:

- 10% till date of award, from a date mentioned in the award. (i.e. till the date of award calculation of amount payable, including interest, shall be as per the award).
- No interest is to be paid for the period stipulated for making payments in the award (60 days in the current case).
- iii. 9% for the period beyond 60 days in case of delayed payments on 85% of court award i.e. Rs. 85,000/-.

Payments including modalities under this scheme will be as under:

- i. 10% date of till award, from a date mentioned in the award. (i.e. till the date of award calculation of amount payable, including interest, shall be as per the award).
- ii. No interest is to be paid for the period stipulated for making payments in the award (60 days in the current case).
- iii. 9% for the period beyond 60 days in case of delayed payments on 85% of court award. Hence 9% interest will be payable, in this case, on Rs. 85,000/- plus on the 85% of the interest accumulated till date of award.

(Anil Kumar)

Deputy Secretary (PPD)

Tel. No. 24627920; email: anil.kumar14@nic.in

To

- Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform these provisions to all procuring entities under their administrative control.
- 2. Secretary, Department of Public Enterprises with a request to reiterate these orders in respect to public enterprises.
- Secretary, Department of Financial Services with a request to reiterate these orders in respect to public sector financial institutions.
- 4. Chief Secretaries/ Administrators of Union Territories without legislature.
- 5. CEO/ GeM.

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Page 2 of 2